

Tenant Benefits Package

The GDAA Tenant Benefit Package was designed to provide protection and convenience to our tenants. This required package is \$27.00 per month (in addition to monthly rent). It could possibly save you time and money as well. These benefits and services cost money but we have worked hard to keep the costs as low as possible to our tenants. Billing:

Insurance Benefit

As you know, every tenant is required by his or her lease to carry some form of property damage liability or renters insurance. What we have found is that many of our tenants do not have this requirement so Renters Place has provided a solution. The Tenants Benefit Package covers the insurance compliance per your lease agreement. This benefit is not to replace the renters insurance that you may need or want. The benefit protects tenants and the property from accidental negligent acts by the tenants. If the property is damaged, it is the tenant's responsibility to cover those damages. Please see below for coverage highlights.

Liability Limits: \$100,000

Tenant Personal Contents: \$20,000 if for the tenants personal belongings. Claims subject to \$500 deductible paid by the tenant

Additional Living Expenses: \$3,000

Payment and Service Benefit

Most property management companies do not have online access to pay your rent and you have to go to their location to get your rent paid. GDAA has partnered up with local retailers and software companies to provide added benefits to our tenants.

Multiple Payment Options

Accepted at multiple locations (Walmart and HEB) across the Metro area, including in office, or online payments.

Utility Assistance Program

Free service to help you initiate your utilities. [Contact Citizens Home Solutions](#) to register. Electricity, Gas, Water, Cable and even Internet, it's your choice on which utilities you need help with. [877-528-3824](tel:877-528-3824)

Tenant Portal

Access for online payments and Property Meld maintenance requests.

Credit Reporting

Benefit from positive credit reporting for all-time rental payment. Reported to TransUnion.

Payment Fee

Receive a one-time waiver of a returned ACH or Check payment fee. No additional charge for in-office, ACH or check payments

Maintenance Hotline

24/7 maintenance Hotline to reach a live person after hours for maintenance issues & emergencies

Utility and Maintenance Reduction Program:

HVAC Filters will be delivered to your home approximately every quarter under the utility reduction program.

Frequently Asked Questions:

Can I opt-out of the Resident Benefit Package?

No. GDAA Property Management is providing the Residents Benefits package to all tenants. The included insurance coverage is under the GDAA Property Management as a Master-Policy and applied to each property under management. Tenants receive the benefits of the coverage without applications, credit checks, or billing.

What if I have my own Renters Insurance coverage? The Resident Benefits Package will apply to all homes and tenants under the GDAA Property Management Master Policy. You may always carry any additional insurance coverage of your choosing.